

Achievements

- ODPM support for project (£500k) Mar 03
- Tender and selection of supplier Summer 03
- Agreement on services & functionality Nov 03
- 'Open:tyne&wear' Brand Dec 03
- Framework agreement (contract) Feb 04
- Extended kiosks network Q1 04
- NT, ST, S Council services, Tourism services Q1 04
- Ministerial Launch Mar 04
- Finalist 2004 National e-Government Awards Jan 05

What have we got?

- Kiosks

- 43 kiosks carrying 'Open: tyne&wear' services
 - 18 City / Town Centre
 - 8 Suburban Centres
 - 12 Outer Village
 - 2 Sea Front
 - 3 Indoor
- Most paid for using Government or Lottery funds
- Fully maintained by Cityspace & Adshel
- More coming soon

- Digital TV

- Pilot as part of DigiTV National Project
- Seven microsites
 - 5 council
 - Nexus
 - Open: tyne&wear
- 700 screens of content
 - Many with multiple pages
 - Online forms
 - Surveys / feedback
- Start-up support from DigiTV

Current Position

Council employees



www.gateshead.gov.uk

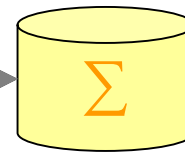


North Tyneside Council



South Tyneside Council

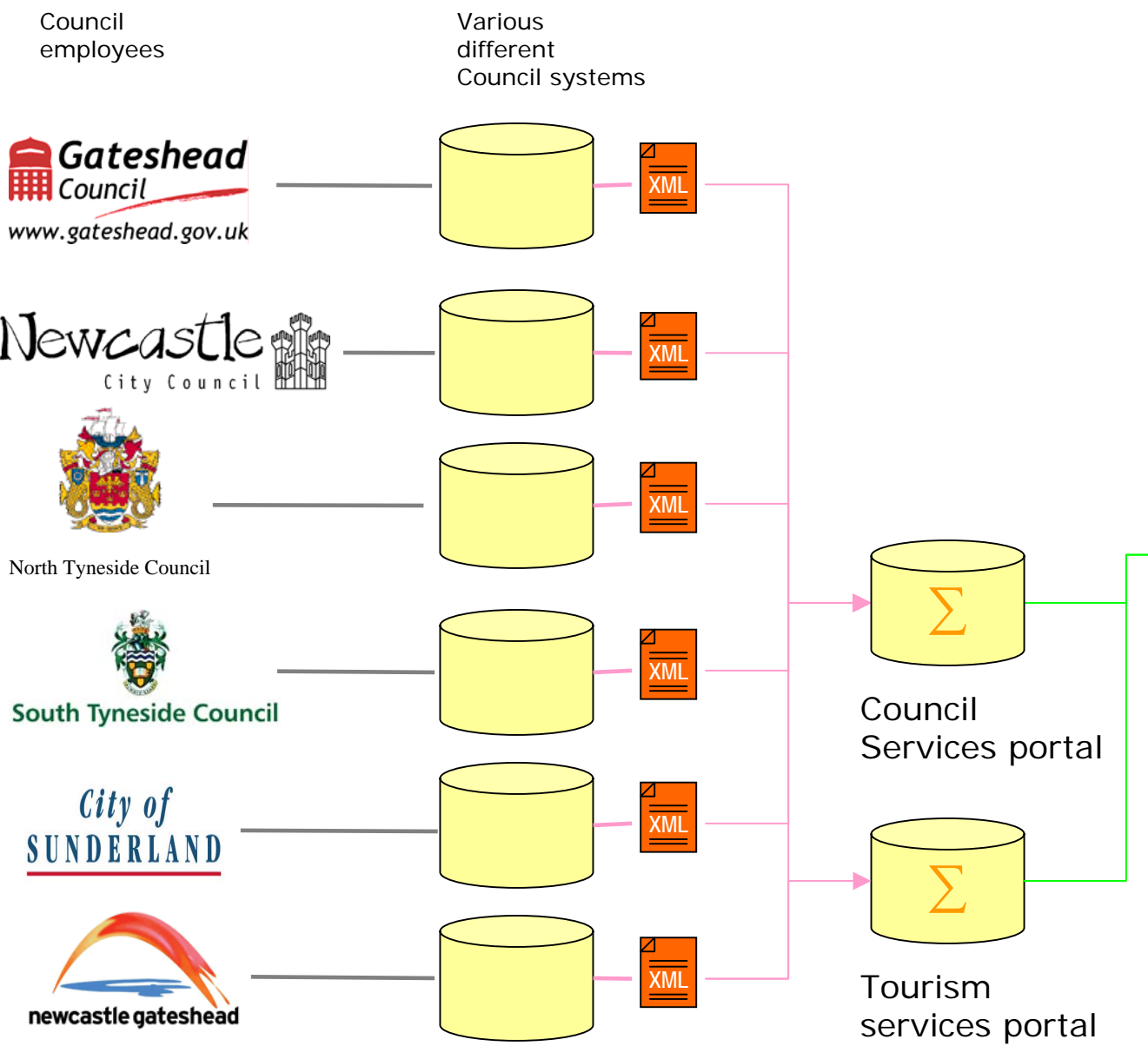
City of
SUNDERLAND



Digital TV CMS



Current Position



Creating Accessible Services via Portals

- Background
- Vision
- Organisation & Implementation
- Current Position
- Kiosks
 - Overview
 - Using Kiosks
- DigiTV Overview
- Promotion & Usage
- Next Steps
- Summary & Contact Details